Overview of Volleyball Manitoba Club Policy Requirements

All policies will be required during the Club Registration Process. Policies will need to be uploaded as part of your registration and will need to be posted on your club website or main communication channel. All policies and content are at the full discretion of the club.

Refund Policy

- To give all club participants clarity before participation in club programs.
- Volleyball Manitoba can not intervene on club-related refunds.
- Please see the Volleyball Manitoba Refund Policy for reference if necessary.

Complaint Resolution Policy

- For athletes and parent guardians to be aware of how complaints will be addressed and who they will be addressed by.
- Please see Complaint Management information here.
- Dispute Resolution Policy- The first step in conflict management when a complaint is reported.

Code of Conduct

- For parent/guardian, athletes, coaches, volunteers, and all people affiliated with the club know what behaviour is expected.
- Policies should include:
    - Parent/Guardian Code of Conduct template available
    - Athlete Code of Conduct template available.
    - Coach Code of Conduct template available.
    - General Code of Conduct. Please see the Volleyball Canada General Code of Conduct for reference if necessary.

Conflict of Interest Policy

- To ensure all club members understand what constitutes as a conflict of interest.
- Please see the Volleyball Canada Conflict of Interest Policy for reference if necessary.

Other Resources for Reference:

- Sport Manitoba Safe Sport Policy (includes Code of Conduct and Ethics Policy, Discipline and Complaints Policy, Dispute Resolution Policy, and more)
- Sport Manitoba Safe Sport Handbook for Parents and Guardians
- Guides for Maltreatment Complainants and Respondents
- Protecting Youth in Sports Act